“Healthcare is always changing. At Mount Desert Island Hospital, our Health Centers, and Birch Bay Village, we welcome this change as it gives us the opportunity to develop an effective integrated care model that best serves the needs of our unique Island community.

It has always been our mission to strengthen the health of our community, and I feel privileged to live and work in a community that is just as dedicated to this goal. One of our key strengths as an organization is our independence, which is enhanced by our ability to collaborate as part of a broader regional system. Because of our collaborations, we’ve been able to maximize our resources while keeping our focus right here at home.

These collaborations strengthen us, and help us provide top-quality, patient-centered care. Just this year, MDI Hospital was named Trauma System Hospital of the Year by Maine Emergency Medical Services in honor of our Organization’s outstanding commitment to the Maine EMS system. In the past year, MDI Hospital also earned four national awards including recognition as a Best Overall Performer by Avatar International for an unprecedented 15th consecutive year and acknowledgment from the Harvard Pilgrim Honor Roll, Healthgrades, and the National Organization of State Offices of Rural Health.

But awards and honors only tell part of the story. It is truly the remarkable individuals—residents, visitors, patients and friends—that live, work and play in this community that make our Organization and our Island such a special place to be.”

Arthur J. Blank
President/CEO, MDI Hospital

“These walking sticks were a Father’s Day gift from my wife. I love to hike, I enjoy horseback riding with my wife and listening to country music.”

© 2016 MDI Hospital  Photography by Kristin Clements of 88 Clementine
“I’ve been a volunteer in the Emergency Department, and a high school student affiliate shadowing in various departments. This opportunity has given me an introduction into what healthcare involves as well as personal advice from my mentors.

My time here has been especially important for my future, as it’s given me the opportunity to figure out what I want to do with my life and career. People here go out of their way to make a difference in others’ lives. It seems to be the theme in healthcare, and it’s a theme that I want to continue in my own life. Now that I’ve graduated, I’m going for Pre-Med at UMaine and I hope to be a doctor.”

Pierce DiMauro
MDI Hospital High School Affiliate

“My family brings me joy. I check social media to get the latest about my brothers and sisters and their families, relatives and friends in the Philippines and tell them what’s going on with me and my family here in the United States.”

“I work the night shift in the Laboratory Department, analyzing and testing samples to aid physicians in the diagnosis and treatment of diseases. I am responsible for operating and maintaining analyzers to ensure each patient’s laboratory results are accurate and released in a timely manner—I am also in charge of the Proficiency Testing and Chemistry Quality Control Programs.

I love my work—it is challenging and makes me feel empowered. The ability to work is a blessing and what I do is great, it gives me confidence.”

Luzvie E. Estacio, MT (AMT)
Medical Technologist, Laboratory
“I don’t fix anybody, I help people help themselves. I teach people about their body, how things heal and then we work on how to get stronger, more flexible, more mobile. It’s really gratifying to see somebody do more than they thought they could do ... to get them beyond where they thought they could go.

I’ve been doing this for 18 years, and it’s actually my second career. I was one of those classic examples—I got hit by a car riding my bicycle so I went through a ton of therapy. It was a really good turning point in my life. I couldn’t put any weight on my leg for 6 months and I couldn’t walk right for 2 years. I tore one of my shoulders, I had a torn ACL on another knee, my ankles are gone. So, whatever my patients’ conditions may be, I’ve been there and that helps me too.”

John Craigo, MPT
Physical Therapist

“I am the principal orthopedic surgeon at MDI Hospital and I basically take care of all of the bones and joints services here—both inpatient and outpatient. I always wanted to get into medicine as a child, and I almost always knew that I would probably do orthopedic surgery. I didn’t have any family members at all that were medically trained or that had anything to do with medicine. From the age of 17 I’ve been committed to doing this—I enrolled in a program with Boston University that combined undergraduate and medical school which you’ve got to apply to while in high school.”

Stuart Davidson, MD
Orthopedic Surgeon

“Along with softball, hiking, biking and woodworking, I enjoy maintenance around the home. Work brings me joy and I wouldn’t do it if it didn’t make me happy! My family brings me joy, taking care of them, taking care of home. It’s pretty nice here.”
“I like working as a hospitalist because it is challenging and dynamic and it allows me to provide the best possible care to each hospitalized patient. As a hospitalist, I’m right here for the needs of my patients.”

Kaustubh Shrivastava, MD
Hospital Medicine

“My wife Bhavya and I really enjoy hiking in Acadia National Park. We found a feather on our last hike. Bhavya took it to one of her friends and it turns out it is a turkey feather, which I am told is rare to find.”

Stephen M. Edwards, RT (R)(N)(CNMT)
Nuclear Medicine Technologist

“I’m a Certified Nuclear Medicine Technologist and have been for the past 24 years. Much of medical technology deals with the diagnosis of different disease processes. Working in the field of healthcare is very important to me, especially in a smaller community because I care very deeply about every patient and their families. I also really love the people I work with, as they are all multi-talented, and incredible at their job(s). It is important to me that we are here for the community and for our patients to know that they don’t have to leave the Island to get the best possible care.”

Stephen M. Edwards, RT (R)(N)(CNMT)
Nuclear Medicine Technologist

“In my spare time, I love to read, bicycle and I love SCUBA diving. I’m a certified underwater digital photographer! Lots of times, my favorite thing to do is just wander.”
“Through my work assisting people with insurance and Medicare, I see first-hand many of the challenges that hospitals face. My interactions with MDI Hospital made me really proud to work in this community. Achieving national recognition as a leading critical access hospital is no small feat. I have gotten to know so many of the associates of MDI Hospital, whether it be through my insurance work, fellow board members, benefit fairs, hospital events, a provider visit, or simply through interactions while having lunch in the cafeteria. It’s the faces behind the brick and mortar that make me so proud to be a part of such a great team.”

Sarah Fina  
Board of Trustees  
Development Committee Chair

“I have been a family doctor here for 33 years. I really enjoy it, it has been really interesting taking care of the same patients for 20 or 30 years. I get to see kids that I delivered grow up. I find it very rewarding. I get to do good and do well at the same time.”

Brian Caine, MD  
Family Physician  
Cooper Gilmore Health Center

“I really enjoy the outdoors on MDI—my wife and I like hiking, biking, kayaking and boating.”
“I really enjoy my work at MDI Hospital because I get to touch people’s lives and make a difference. Working in philanthropy, I have the opportunity to engage with others to help make a difference in our community. It’s all about relationships.”

Pam Curativo
Database Manager

“My work is important to me because I get to help people—I can educate my patients when needed but also provide emotional support and encouragement to help them reach their goals. I spend a lot of my time counseling patients for all types of nutrition concerns: weight loss, food allergies, diabetes, heart disease and eating disorders. I make an effort to connect with the community to educate about nutrition through talks, presentations and some activities. So many health issues can be prevented or improved with good nutrition and my hope is to be a part of my patient’s healthcare team to help them be the healthiest version of themselves.”

Amory Davis, RD, LD
Licensed Dietitian

“I love spending my free time playing tennis, dreaming that I was meant to go pro! And the thing that brings me most joy is spending time with those that I love—whether it is with church friends, with my co-workers, my tennis teammates and most of all, my family.”

“When I am not at work, I find joy in working on our new house, doing something active or being out on the ocean. I am happiest when I can just spend time with my fiancé and my animals!”
“In 2014, I had to spend 14 days in the Hospital. I got to know the nursing staff pretty well, especially those on the night shift. I started talking to each one of them, asking: where do you live, where do you come from, how long have you been working here and the key question, why do you work here. I was surprised that there were nurses from all over the Island and off the Island that would travel far to come here, and some from across the country. The answer I consistently got from the nursing staff was ‘we like it here, it’s a good place to work, and we get along with each other.’ And that’s very reassuring for a patient to know. I like telling that story to anyone who ever asks me about the hospital.”

James and Dorothy Clunan
Seal Harbor residents

“We love this hospital. We’ve been in major hospitals around the world and this is the one we are most fond of. You get to know the people, they are friendly, they can be your next door neighbor, and they are good at their work.”

“I am a firm believer in patient-doctor communication, education and patient-centered oral health equality.

As a general dentist, I was looking for a job all across the USA and came here from Indiana. I was looking for an environment where I could provide the best possible care to my patients whether they had insurance or not.

At the Community Dental Center, we do everything from cleanings to exams, diagnosing, restorations, root canals, crowns and bridges. The only thing we’re not able to do yet is dental implants—we’re trying to get to the point where we can make it a one-stop shop.

Aatif Ansari, DDS
Dentist, Community Dental Center

“I have a GoPro and mount it on my mountain bike—I take my camera out and enjoy the landscape. I do enjoy ‘car-food’ and local food everywhere—like local eateries and little hole-in-the-wall types of places to eat.”
“Nursing at MDI Hospital is an honor and a privilege that I feel very fortunate to be a part of. Working at this Hospital allows me to get to know my patients on a personal level which I feel promotes dignified care. Being able to make a difference in a person’s life is very rewarding to me. Even though we are a small rural hospital, we strive to give leading-edge, state-of-the-art care to our patients.

I started working at MDI Hospital 24 years ago as a switchboard operator and candy striper. I’m very proud to say that I’ve worked my entire career at this organization. I have been in the Emergency Department for 16 years as a registered nurse and a nursing supervisor. I’m a sexual assault forensic nurse, an advanced cardiac life support instructor, and I also serve as the Hospital’s EMS quality assurance nurse.”

Vicky Eaton, RN
Emergency Department

“I advocate for people who are in need of dental services. My outreach encompasses all age groups, offering support and understanding to promote the best possible health outcome for our patients.

I grew up in a home where oral health was not a priority and the consequences continue to be significant. My passion is to ensure that every resident of this Island is allowed the opportunity for the best possible dental health no matter where he or she is in life.”

Nell Dalheim
Oral Health Outreach Coordinator
Community Dental Center

“In my free time I enjoy camping in the North Maine Woods with my husband and four legged furry child, kayaking and hiking in Acadia National Park. My passion is helping those affected by domestic violence, sexual assault, and raising awareness about human trafficking.”
“My journey into family medicine actually started with a few zinnia seeds that I planted when I was about 6 years old living in Philadelphia. I couldn’t figure out how something that looked like a piece of dirt could grow into an incredible flower. Driven by curiosity, I went on to study biology as a college major and philosophy as a minor, which deepened my curiosity about humans in general, and the human body in particular. I wanted to know more, so I went to medical school to gain a deeper understanding of human biology. Being a family practice physician has allowed me to live my life doing what I love the most, spending my days as a healthcare provider and teacher, both here and off the beaten path in places such as Tajikistan, Laos, Gambia, Kyrgyzstan, Tanzania, Ecuador and Haiti. Travels such as these serve to remind me how lucky I am to live and work in such an amazing community as MDI.”

Kathleen Kotas, MD
Family Physician, Trenton Health Center

“Still a naturalist at heart, I can often be found in the early evening bicycling on the carriage roads of Acadia where the beauty and diversity of nature is prime. Weekends often find me tending my vegetable and flower beds where every year I still plant a few zinnia seeds, and I still can’t figure out how something that looks like a piece of dirt can grow into an incredible flower!”

“I’m Dr. Kotas’ Certified Medical Assistant, and I’m pretty much her right hand. We do a lot of patient care, the two of us are a team, and what she doesn’t do I do, and what I don’t do, she does. We take pretty good care of our patients; it’s a good working relationship.”

Michelle DeWitt, CMA
Trenton Health Center

“I am a proud grandma of two little babies—3-and-a-half-year-old Grady, and a 3-month-old granddaughter, Ava, and a proud mother of two children—Riley, who is a full-time fire fighter for the Ellsworth Fire Department and Alyssa who works for Dugas Construction.”
“Helping people, and especially people in my own community is a blessing, because I feel like I’m making a difference not just for my patients, but for my neighbors and my family. As a new nursing graduate, I got to explore different specialties at the Hospital. Working in OB assisting childbirth is the most amazing thing you’ve ever seen. I have had both of my babies at MDI Hospital and I wouldn’t have my babies anywhere else. It’s like being at home with all of the amenities of the Hospital, but in a real homey environment.”

Patricia “Trisha” Thurlow, RN
Clinical Nurse Supervisor, Community Health Center

“I married a fifth-generation lobsterman from Bass Harbor and we have two children, a 4-year-old boy and 2-year-old girl, and for the most part, that’s what I do with my spare time!”

“‘I’m a family practice doctor so I see people of all ages and I’m very interested in integrative medicine. I embrace the idea of treating the whole person—not just practicing physical medicine but spiritual and emotional as well. People on this Island are pretty receptive to integrative care. There are so many words for it, there’s alternative, there’s holistic—it really depends on the person. It’s all about getting patients what they need, in whatever form that works for them.’

Tanya Hanke, DO
Medical Director
Community Health Center

“I’m lucky that I have a fantastic husband—I got married in October and we actually have been here for 4 years. We try to do a lot of hiking, kayaking and gardening. We are happy in the dirt.”
“It is an absolute joy to work with brand new grads to show them what nursing is all about and to help them make the transition from academia into practice.”

Betsy Corrigan, MSN, RN-BC
Clinical Nurse Educator

“It is amazing to witness a person retrieve lost memories of their lives, their loved ones, and who they are through music. Music therapy is quintessential palliative care. It improves quality of life for residents and their families. With dementia and Alzheimer’s Disease, music is especially effective because it taps into the places in your brain where memories and language reside. These are the areas which are greatly reduced by dementia, but they can still be reached with music. Music also gives those who have lost language an alternate vehicle for self-expression. It can help with stroke, aphasia, and other traumatic brain injuries by creating new neural pathways in the brain. It can be used to motivate us to move and dance and exercise our bodies. It gives us the opportunity to socialize with others, come out of withdrawal, and reconnect with loved ones, making the best of every precious moment.”

Melissa Violette, MT-BC
Board Certified Music Therapist, Birch Bay Village

“I love to golf, I’ve been working on my form.”

“It is an absolute joy to work with brand new grads to show them what nursing is all about and to help them make the transition from academia into practice.”

Betsy Corrigan, MSN, RN-BC
Clinical Nurse Educator
Statistics

- 499 Employees
- 69 Births
- 106,096 Lab Tests
- 11,794 Images Taken (Radiology, CT Scan, Nuclear Medicine, Ultrasound, MRI)
- 1,441 Total Surgeries
- 55,707 Outpatient Health Center Visits
- 6,418 Emergency Room Visits
- 1,195 Discharges
- 1,480 Mammograms
- Total Capital Expenditures: $631,702
  - includes all equipment and projects completed or in progress for the year
- Free and Uncompensated care: $4,749,616
- Unrestricted and restricted gifts received: $1,090,307

Summary of Revenues and Expenses
Including Health Centers and Birch Bay Retirement Village
Year ending April 30, 2016

- Total Revenue: $56,058,112
  - Billed for Service: $79,735,218
  - Portion of billing not received due to Medicare, Medicaid and private insurance reimbursement rates: $28,099,771
  - Portion of billing not received due to lack of patient ability to pay: $997,395
  - Operating and Non-Operating Revenues: $5,420,060

- Total Operating Expense: $55,770,115
  - (salaries, supplies, interest, depreciation costs)
- Total Gain: $287,997

Financial Highlights

The MDI Hospital Organization provided 499 jobs and maintained a payroll of $26,764,886

Volunteering

- Total Volunteers: 211
- Total Volunteer Hours: 5,923

The average value of a volunteer hour in the state of Maine is $21.31.* At MDI Hospital, our volunteers provided an estimated $126,219.13 worth of service to our organization!

*2014, Independent Sector
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(Lifetime appointment in recognition of their outstanding service to MDI Hospital)
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Donald Hobbs*
George McVety
Erwin Soule
Helmut Weber

“I find immense joy in spending time with my fur baby, Henry. One of my biggest passions is my volunteer work at the Bangor Humane Society, where I serve as Vice President of their Board of Directors (and where Henry and I found each other). I also love spending time with my friends, hosting dinner parties, exercising and traveling.”

Lani K. Naihe
Director of Advancement

“When I first came to MDI Hospital nine years ago, I was in my mid-20’s, new to nonprofit work and truly didn’t understand philanthropy. I thought it was only for the very wealthy; what role could I ever have in it, personally or professionally? How wrong I was. MDI Hospital and this community have taught me how we can all be philanthropic—whether in contributions of money, time or kindness, no matter how big or small, it makes a real difference. This Island is profoundly generous and I feel blessed to have the opportunity to share the extraordinary work we do here with our community. My life is all about giving now and I have MDI Hospital and this community to thank for helping me find my calling.”

Lani K. Naihe
Director of Advancement
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Interim Executive Director, Birch Bay Retirement Village

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“All I oversee the Hospital’s computer systems, telephone network, Help Desk, clinical software, control systems and business intelligence.

I enjoy working with MDI Hospital’s very talented associates, senior management and most of all our patients.”

Bruce Donlin  
Director of Information Technology

“I have 5 amazing children and 14 grandchildren and a wonderful wife—we enjoy visiting and keeping up with their families’ new experiences.”
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Farmhouse Dinner

On July 18, 2015, MDI Hospital hosted its first signature event. The Farmhouse Dinner celebrated the Hospital’s recent achievements in delivering top-quality Emergency Medicine, as well as our ongoing collaboration with Penn Medicine.

The evening was a success by all accounts, raising more than $63,000 for the Hospital’s Annual Fund. Held on the grounds of Betsy and Quinn Mills’ century-old farmhouse, whose gardens were originally designed by renowned landscaper Beatrix Farrand, the event provided an unforgettable evening for guests from start to finish. Leandra Fremont-Smith and Noelle Wolf expertly co-chaired the event. Acclaimed guest chefs Martha Stewart and Serena Wolf each contributed a signature dish to the dinner. Bar Harbor Catering Company skillfully coordinated the extraordinary meal and Wallace Events provided a beautiful clear top tent that allowed guests to view the starry sky above.

We are eagerly preparing for our 2017 summer dinner in celebration of the Hospital’s 120th Anniversary and look forward to sharing more information as it becomes available!
Annual Fund and Campaign Support

The Circle of Care Society recognizes our generous friends whose dedication to the health and wellness of our community is expressed through gifts of $1,000 or more to MDI Hospital each year. Leadership gifts are critical to our ongoing efforts to provide the finest quality of care to everyone in our community, supporting a variety of initiatives that enhance the mission and vision of MDI Hospital.

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Consecutive Years
\(^\text{New Years Baby Gifts}\)
“"I think MDI Hospital is a gem to have in Bar Harbor. Many small community hospitals are being bought out by larger medical organizations. The fact that the Hospital has maintained its independence allows it to offer services on a more personal level to residents of the Bar Harbor and surrounding communities.”

Donna Wiegle
Swan's Island resident
Annual Fund and Campaign Support

“We like everything about this Hospital—with what we’ve seen, and the problems we’ve had, we’ve been very satisfied with it.”

Joan and Don Allen
Bar Harbor residents

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“World renowned doctors wouldn’t give me the opportunity to have this surgery, it was with someone like Dr. Davidson from a small town hospital—I got big city service. Everyone over there wants to help, even the receptionists are upbeat and happy—I’ve been through a lot of physical therapy in my life, and [at MDI Hospital] they treat you like you’re friends. We’re best buds. I love this hospital.”

Scott Beaudreault
Owner of Bar Harbor Auto Repair

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Employees Raise Money for Green Heat

At MDI Hospital, we believe this natural reservoir of land we live on is priceless and should be conserved as much as possible. In an effort to green our hospital campus, our employees came together to raise money to convert our boiler system to #2 fuel, a cleaner, greener, and much more efficient fuel source. Not only will it reduce our carbon footprint, but it will allow us to seek competitive bids annually, allowing for significant cost savings. We are proud to say the campaign was a huge success and exceeded our goal—we raised more than $23,000! Our most sincere thank you goes to each employee who contributed this year. We hope our employees feel good about the impact they have had on our Hospital, community and environment.
Annual Fund and Campaign Support

“We are very fortunate to have a place like MDI Hospital. When my daughter passed away, I decided that making a planned gift was a good way to help the Hospital and keep her in people’s memories too. They needed $10,000 to make their goal. The Hospital is very important, we are very fortunate to have a place like this. Especially the staff, they are wonderful. I have been in and out of the Hospital myself quite a bit, and I’ve always been treated wonderfully.”

Eleanor Raynes
Bar Harbor resident

Jane S. Zirnkilton
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www.mdihospital.org
MDI Hospital and Health Centers are committed to being the medical home of this unique Island. With a population of approximately 10,000 people year-round, the Island’s beautiful landscape and small business economy draws in millions of visitors each summer. We at MDI Hospital and Health Centers pride ourselves on our ability to provide high-quality care to all who are in need, including local residents, seasonal workers, and visitors from around the globe. We are committed to treating all patients regardless of their health insurance or financial status.

Through our Cost Share Free Care program, MDI Hospital gives free or assisted care to Maine residents with family income at 150% or less of the Federal Poverty Income Guidelines, and reduced cost care to those at 151-250% of the Federal Poverty Level. In FY16, MDI Hospital provided over $4.7 million of uncompensated healthcare to our community.

As a 501(c)(3) nonprofit, our Hospital depends on philanthropy to meet our $500,000 yearly goal for our Annual Fund to meet the needs of our community. These funds help to offset the uncompensated expenses our Organization encounters each year. Other restricted funding helps us to grow our programs such as the Penn Medicine Collaborative, the Tufts Program, the Behavioral Health Center, the Community Dental Center, the Women’s Health Center, Palliative Care, and to expand medical and professional education programs.

We thank each and every community member who considers a donation to support our Annual Fund. You are the reason we are able to serve you, your family, and community each and every day. We are proud to be able to be here for you!
“We’re a pretty busy practice and during the summer we’re very busy. We work as a team. There’s no way we could do what we do without being a team. I enjoy working with our patients and staff on a daily basis. Every day we learn something new and you really do become like family in a small clinic. It’s important to me that our patients feel comfortable when they come to the Trenton Health Center and in a way, feel like they are coming home.”

Audrey Leavitt
Practice Manager, Trenton Health Center

“I work with our team in the lab. We are kind of an unseen part of healthcare, but we are used more than 70 percent of the time in clinical decisions. Even though we aren’t really visible, the work that we do is important.”

David De Haas, MT(ASCP)
Director of Laboratory Services

“I love spending time with my family, being a new grandmother, and playing golf!!! I really commit to my golf game, I’ve been cross-training to improve my form—running on the treadmill and strength training.”