



Mount Desert Island Hospital

ANNUAL REPORT 2021



MDIHEROES

A Letter from our President/CEO

It is said that hindsight is 20/20 but looking back at all we've been through since the start of the pandemic, I am amazed at how much our Hospital and community have accomplished together. During an unimaginably challenging time, heroes have emerged one after the other. Confronted with a public health crisis that affects every one of us, our community has united in the face of so much uncertainty.

It was March 13, 2020, when we started this journey through a public health emergency and ultimately the COVID-19 pandemic. I remember that frigid, rainy Friday night when Mount Desert Island Hospital tested our first patient for COVID-19. That night, everything changed—and we couldn't have predicted how challenging the next year would be.

MDI Hospital pivoted to help keep our region safe and prepared, deploying initiatives to counteract COVID-19: testing, treating, preventing, vaccinating, educating. Every area of this organization was impacted; along with COVID-19 mitigation efforts, the everyday delivery of healthcare continued in a drastically altered environment. In uncertain times, patients were cared for, our facilities were maintained, and we continued to plan for the future of healthcare on Mount Desert Island. The work completed by Hospital colleagues this year is an encyclopedia of learning, healing, teamwork, and collaboration.

Beyond the Hospital's walls, heroes volunteered valuable time and expertise, collaborated on an effective Island-wide pandemic response, and remained optimistic. This last element can't be emphasized enough: everything we accomplished together was made possible by the Island's optimistic outlook and collective sense of resilience. Our community's response has been remarkable, enabled by our interconnectedness and reliance on each other.

When I stepped into the role of President and CEO on January 1, 2021, our nation was facing some of the darkest days of the pandemic, and MDI Hospital was still weeks away from conducting our first mass vaccination clinic. And now, less than a year later, I am thrilled to be able to say that our Island is over 95% vaccinated.

After a year of so much hardship, this number is a phenomenal achievement. This number represents hope for a brighter, healthier tomorrow. And, within this number, are thousands of heroes who are making a positive difference in our community every day. In this Annual Report, we are honored to recognize just a few of the heroes in our community who made all of this possible.

Our Island's relative safety and success would not have been possible without the support of our dedicated and generous donors. You have stood with us every step of the way and empowered our response to this crisis. MDI Hospital and our caregivers would not be here today without you.

Mission Statement

To provide compassionate care and strengthen the health of our community by embracing tomorrow's methods and respecting time-honored values.

Vision Statement

To be our community's medical home by pursuing innovative models throughout the continuum of care. Our integrated system will be the standard by which others are measured.



In every act of generosity, every act of gratitude, every act of giving, you become our hero. You are a hero to your doctor, to your nurses, to your neighbors, and to your loved ones who will always have access to innovative, compassionate healthcare at MDI Hospital because of your support. Thank you.

As we look to the future, I am optimistic. Although the pandemic is and will continue to be a globally shared experience for quite some time, our community has proven that we can unite to face whatever may come our way. MDI Hospital and our caregivers are continually learning, growing, and improving to face the challenges of 21st century medicine. With that future in mind, we are excited to welcome Jeffrey L. McDaniel, M.S., CFRE as MDI Hospital's new Director of Philanthropy as we embark on a number of new initiatives to continue improving the health and wellbeing of our community.

Thank you for your belief in MDI Hospital's lifesaving work and for being a part of our mission as we strive to maintain our independence as a not-for-profit critical access hospital. With your help, MDI Hospital is leading the way in pursuing whole-person, community-centered, integrated medicine—building a bridge from health-care to wellness care.

Stay happy, hopeful, and healthy,

Christina Maguire

Chrissi Maguire
President/CEO



From Our Board Chair

As I look back on the last year, I am truly humbled by the outpouring of generosity demonstrated by our community of donors. Your unwavering support has been a lifeline throughout these unprecedented times and has provided Mount Desert Island Hospital's healthcare team with the necessary supplies and equipment to protect your neighbors and loved ones during the COVID-19 pandemic.

Our Board is inspired by your dedication and commitment to ensuring that everyone on Mount Desert Island—from residents to visitors alike—have access to high-quality, compassionate healthcare when they need it most. Together, we will build a healthier future for everyone in our cherished Island community. Thank you for being a part of our MDI Hospital family.

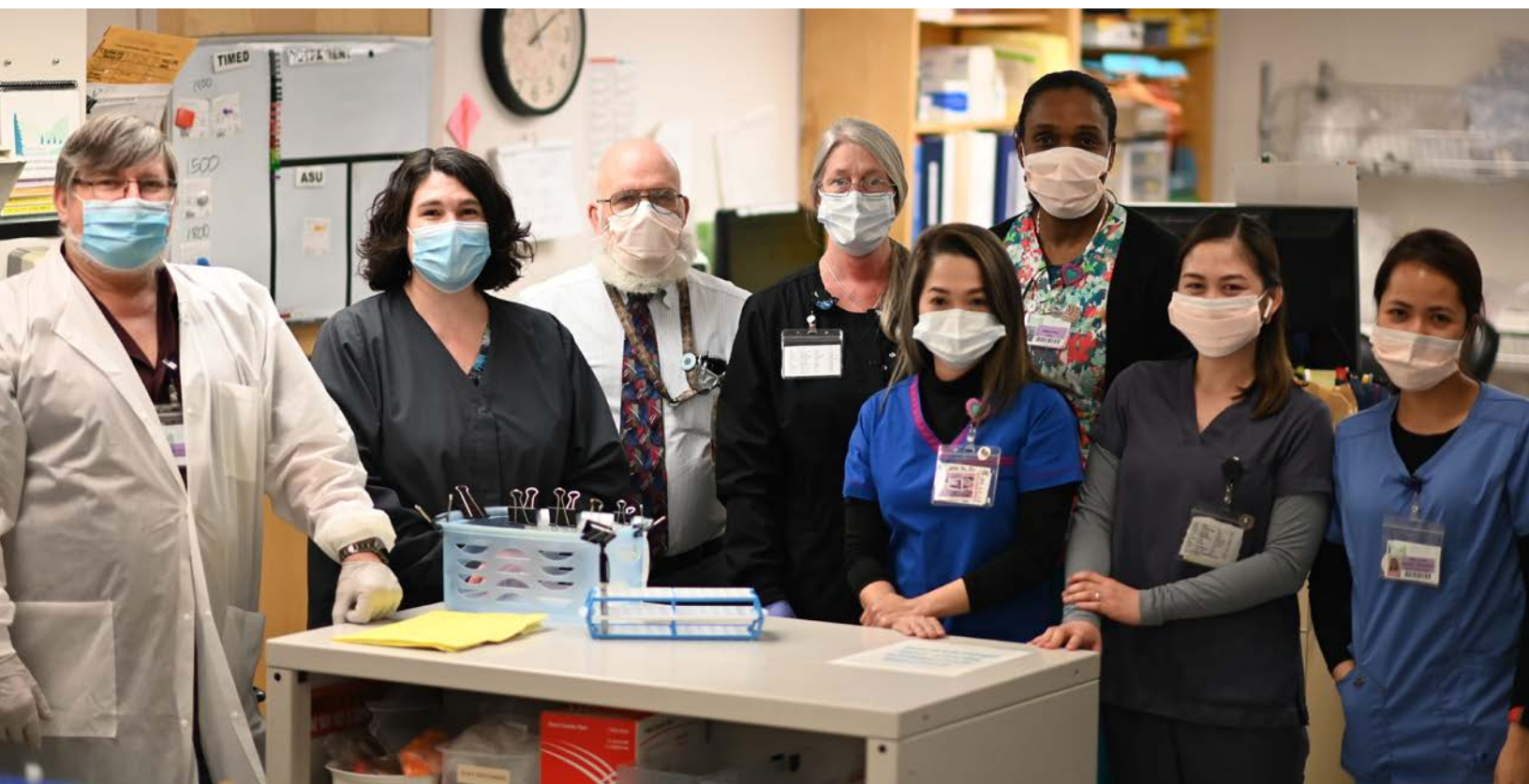
With gratitude,



Patricia Hand, PhD
Board Chair, MDI Hospital Board of Trustees



Members of MDI Hospital's Laboratory team: Donald Jessup, CLA (traveler); Ashlee Drake, MLS(ASCP) (traveler); David De Haas MT(ASCP), Director Laboratory Services; Laura Morgan Ogier, MLT(ASCP) (traveler); Jade Longo, CLA; Natalee Grant, CLA; Lou Cyerille Escala MLS(ASCPi); Mary Grace Abanilla MHCA, MLS(ASCPi)



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Top: Jennifer Johnson, RN BSN, CCRN with a community member at one of MDI Hospital's vaccine clinics held at the Bar Harbor Regency.

Bottom: Trevor Casey, PharmD, and Robert Miller unpack MDI Hospital's first shipment of COVID-19 vaccines.



2021 Community Hero:

Elsie Flemings, Executive Director, Healthy Acadia & the Downeast COVID-19 Task Force

The Downeast COVID-19 Task Force was established in the early days of the pandemic as leaders at MDI Hospital, Healthy Acadia, The Jackson Laboratory, the MDI Biological Laboratory, College of the Atlantic, Mount Desert Island Regional School System and Acadia National Park came together with area town and chamber of commerce leaders and local legislators to strategize on how to best prepare for and respond to the public health emergency.

As the task force began, Elsie Flemings, Executive Director of Healthy Acadia stepped up to lead weekly meetings, connect local partners and coordinate strategy and outreach as the task force explored community-based solutions to the pandemic, including a hallmark asymptomatic workforce testing pilot, vaccination promotion efforts and medical-grade mask distribution and education. Task force partners also launched local masking and vaccine testimonial campaigns and worked to reinforce and amplify community awareness of the benefits of proper COVID-19 precautions.

The task force has played a critical role in protecting the MDI community throughout the pandemic, and Elsie continues to serve as a connective leader, guiding discussion of ongoing challenges as the task force works to provide innovative community solutions.

“I’m so honored to support the Downeast COVID-19 Task Force. It has been a long year and a half, but the commitment, solidarity, team spirit, and incredible hard work of all the task force members have made the burden lighter and the impact greater,” said Flemings.





2021 Business Hero:

Bar Harbor Regency

Eben Salvatore and Ocean Properties Hotels and Resorts were integral to the Hospital's COVID-19 pandemic response by providing use of the Bar Harbor Regency and Stone House to hold mass vaccination clinics for the greater MDI community.

As the vaccine became more widely available in January 2021, a large-scale vaccination clinic was staged in the hotel's vacant facilities, providing an essential, lifesaving service in a picturesque location. "We had the facility that was one of the better places for the whole island to come to and from to get their vaccinations," said Eben Salvatore, Director of Operations for Bar Harbor Resorts, a division of Ocean Properties Hotels and Resorts.

"Eben was quick to provide assistance and was flexible to the changing environment of the COVID-19 vaccine. No matter the situation, Eben was willing to assist in finding a solution," noted Trevor Casey, MDI Hospital's Vice President of Innovation and Experience. "His heart and dedication to the community were evident as he wanted the most vulnerable population to have a safe and easily accessible place to receive this important vaccine."

Over the course of six months, more than 7,300 doses were administered at the Bar Harbor Regency, with the final vaccine clinic held on June 12, 2021. "Lives have been saved in our community because of this vaccination process and their help has been essential to that effort," added Casey. COVID-19 vaccinations are now administered in three of the Hospital's Primary Care Health Centers.

"I grew up on this island," noted Salvatore, "and to be a part of a hopefully once-in-a-generation pandemic—as successful as I think we were as a community—to get through it together does feel pretty special."



2021 Business Hero:

Bar Harbor Bank & Trust

Bar Harbor Bank & Trust demonstrated outstanding support for the Mount Desert Island community with a significant grant to support MDI Hospital's COVID-19 testing initiative, developed in concert with the Downeast COVID-19 Task Force. Bar Harbor Bank & Trust's grant was targeted to benefit the Mount Desert Island Regional School System (AOS 91) as they strived to keep students, staff, and schools healthy and safe.

"We are so grateful to Bar Harbor Bank & Trust for their leadership support of this high-quality, evidence-based COVID-19 testing program for our Island schools," said Chrissi Maguire, President/CEO of MDI Hospital. "Their commitment to this important initiative helped ensure that our schools stayed on track during the pandemic."

"Bar Harbor Bank & Trust is passionate about supporting the communities we serve, especially MDI which has been our home for more than 130 years. Ensuring the safety of our schools has a significant positive impact to the entire community, and proactive efforts like this testing program helped limit the spread of COVID-19 throughout MDI. We were honored to help support this partnership between MDI Hospital and AOS 91 to help keep our kids, teachers, and neighbors safe," said Curtis Simard, President and CEO of Bar Harbor Bank & Trust.

An additional grant to support the AOS 91 testing initiative was received from the Rural Health Hospital Program for expanding testing in rural communities. Thanks to these generous donations, the tests were conducted at no cost to district employees, and with no impact on current school budgets. "This testing program was used to monitor our schools for evidence of community spread of COVID-19 in concert with current mitigation strategies," explained Marc Gousse, PhD, Superintendent of the AOS 91 Mount Desert Regional School System. This program yielded one positive result out of 1,409 total tests completed.

2021 Employees of the Year: *Cheryl Young & Sara Lyons*

Mount Desert Island Hospital and Birch Bay Retirement Village are thrilled to announce our Employees of the Year for 2021. As our organization continued to face unprecedented challenges with the COVID-19 pandemic, these two individuals have exemplified our core values of compassion, community, improvement, integrity, respect, and teamwork each and every day.



Cheryl Young, MDI Hospital 2021 Employee of the Year:

Cheryl Young, who serves as the Practice Manager of Cooper Gilmore Health Center, General Surgery, and the COVID-19 Testing Pavilion, was instrumental in establishing and managing the Hospital's centralized location to provide testing for our patients, community members, and retirement village residents throughout the pandemic. Keeping the community's best interest as her main focus, Cheryl worked closely with her team to provide high-quality, compassionate care to every patient who came through our doors.

Sara Lyons, Birch Bay Retirement Village 2021 Employee of the Year:

Sara Lyons serves as the Activities Assistant for Birch Bay Retirement Village and has worked tirelessly during the last year to safely engage with our community's most fragile population in creative and meaningful ways. During the most challenging days of the pandemic, Sara assisted residents with Zoom calls to keep them connected with loved ones when in-person visits were not possible, and she went above and beyond to offer an internal exercise program to help keep residents engaged in an active and healthy lifestyle.



Thank you to Cheryl, Sara, and all of our employees in the Mount Desert Island Hospital Organization for all you do to better the health and wellbeing of our community!

2021 Volunteer Hero:

Dr. Ellen Gellerstedt

With the arrival of the Moderna COVID-19 vaccine, MDI Hospital commenced its mass vaccination clinics in January 2021. By March 2020, MDI Hospital began to call upon the help of credentialed volunteers, in addition to hospital staff, to quickly vaccinate those most vulnerable in our Island community.

From March to June, Dr. Gellerstedt spent over 90 hours volunteering at MDI Hospital's vaccine clinic at the Bar Harbor Regency – more than any other volunteer. In addition to the time she spent in Bar Harbor, she also volunteered at the Cross Center in Bangor.

“Ellen always arrived early for the clinics and was a real go-getter. It was not unusual for her to volunteer to pick up and cover patients while her teammates took breaks or as needed. She hardly took a break herself and was always stepping up to help,” said Mary Parham, MDI Hospital's Community Health Educator.

A developmental pediatrician, Dr. Gellerstedt practiced medicine and taught at the University of Rochester in New York for 30 years. After coming to Little Cranberry Island since the 1980s, she relocated to Maine in 2005 and was the head of the developmental pediatrics program at Eastern Maine Medical Center until her retirement in 2018. Since retirement, Dr. Gellerstedt splits her time between Bar Harbor and Little Cranberry.

“At the beginning, it just brought me to my knees that we were able to help people from this dreaded disease,” reflected Dr. Gellerstedt on volunteering at the clinic. “I think for all of us—especially for people my age—it was a miracle that one year into this disease, we had a vaccine to offer. And then to be part of the process in giving that vaccine was so amazing and wonderful. I admire MDI Hospital's dedication to the health of our community, and I am incredibly thankful for the privilege of being a small part of this ambitious vaccination program.”





2021 Healthcare Hero:

Julius R. Krevans, Jr., MD

In the early days of the coronavirus pandemic, Julius R. “J.R.” Krevans, Jr., MD was quick to establish a leadership role in the Hospital’s coronavirus efforts. Utilizing his extensive background in public health, emergency preparedness, and management of infectious disease, Dr. Krevans has been a guiding force for our institution’s preparedness response and educational initiatives.

As the Chair of the Hospital’s Infection Control Committee, Dr. Krevans was a key player in the formation of the Downeast COVID-19 Task Force. He dedicated countless hours to researching and understanding the latest data available and translating that information to the Mount Desert Island community by regularly serving as a panelist on the Hospital’s virtual town hall sessions.

“I am very proud to be part of a team of Hospital staff, community leaders, businesses, and Downeast residents that faced the truth, accepted the challenges, and rose to protect our people, our schools, and our community,” noted Dr. Krevans.

Dr. Krevans has been instrumental in protecting and preserving the health of our rural Island community and integral to the relative success and safety of the greater Mount Desert Island region throughout the coronavirus pandemic

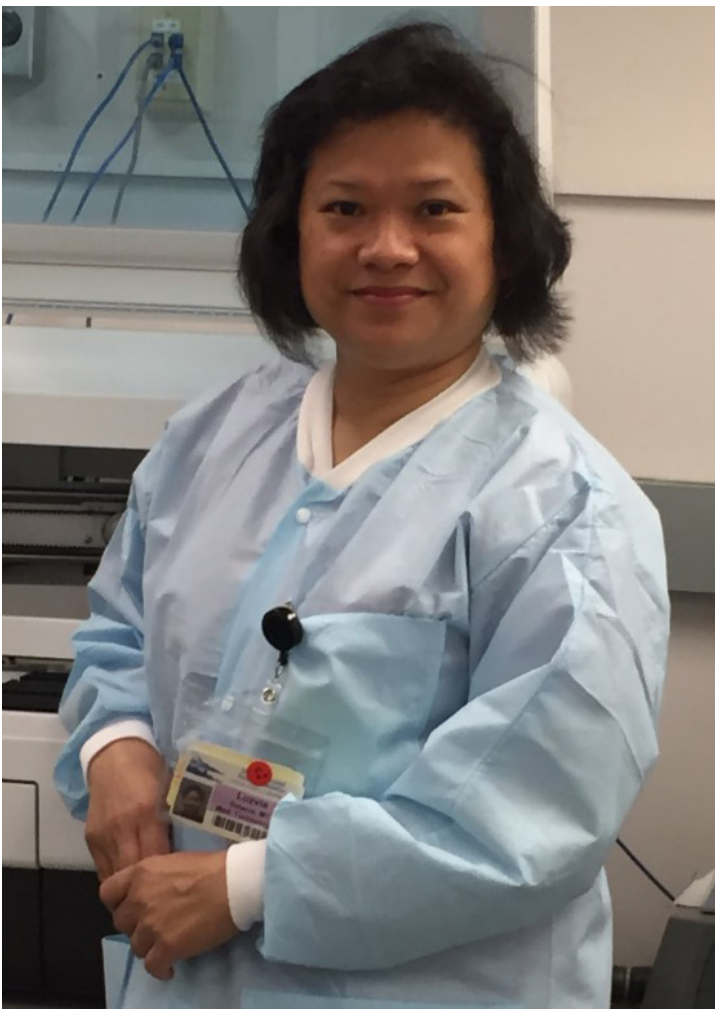
2021 Luminary Heroes:

In memory of Lani K. Naihe & Luzvie Estrada Estacio

In each of their careers at MDI Hospital, Lani K. Naihe and Luzvie Estrada Estacio made a tremendous impact in the lives of everyone they encountered, fully embodying each of the Hospital's values. Both Lani and Luzvie made possible the innovative, compassionate care that is provided to our patients every day.

Sadly, both Lani and Luzvie were diagnosed with glioblastoma, a rare form of brain cancer, within months of each other in 2020 and lost their battles to the disease in 2021. As we strive to better serve our patients and community, we will do so with them in our hearts every step of the way.

Luzvie Estrada Estacio, Laboratory Medical Technologist



Luzvie was born in the Philippines and graduated from Cebu Doctors' University in March of 1986 with a bachelor's degree in Medical Technology. In 2003, Luzvie earned her certification as a Medical Technologist with American Medical Technologists.

In the summer of 2007, through an international recruiter, Luzvie took a job with MDI Hospital and her husband Leo and sons Lanvin and Luiz soon followed in March 2008. Luzvie worked overnights in the MDI Hospital Laboratory, Monday – Thursday and then evenings at Blue Hill Memorial Hospital Friday – Sunday. Working 7 days a week for many years, she was committed to making a good life for her family on Mount Desert Island, a place she became very fond of.

David DeHaas, Director of Laboratory Services, said he got to know Luzvie when he worked evening shifts at the MDI Hospital Laboratory. David looked to Luzvie as a trusted colleague and leader among the staff. She was the “go-to” person on the night shift and she took responsibility for several of the staff training programs. She always strove to expand her knowledge, including taking instrument maintenance courses with Roche Laboratories so she could better serve the Hospital.

Luzvie was known for being an excellent teacher, but firm in her mentorship of colleagues. Dedication to quality laboratory results meant no corners were cut and procedures followed specifically. It was vitally important to her that laboratory results be accurate and 100% reliable, ensuring the best quality-of-care for patients. Luzvie made sure the staff were timely in meeting their training and testing requirements.

A dedicated mother, beloved wife, and a friend to many, Luzvie Estrada Estacio inspired us all with her infectious laugh, her jolly manner, her genuine and warm-hearted kindness, and by her dedication to excellence.



Lani K. Naihe, Director of Advancement

Lani K. Naihe grew up in the greater Bangor area, graduating with honors from John Bapst Memorial High School, and received her Bachelor of Arts degree in English Literature in 2002 from the University of Maine at Orono. Lani joined MDI Hospital in July 2007 as Assistant to the Office of Philanthropy and Public Affairs. In June 2008, she was promoted to be the organization's first-ever Philanthropy Officer, and in November 2012, she became Director of Advancement, overseeing all of MDI Hospital's fundraising and marketing efforts.

Lani's leadership was integral to MDI Hospital's growth and progress throughout her tenure. Her fundraising expertise is made visible in the Lisa Stewart Women's Health Center, the Community Dental Center, the Don and Beth Straus Center, the Oncology and Hematology Department, the new generator and many essential pieces of equipment, as well as the Penn Medicine collaboration and the subsequent establishment of our Medical Education program. For years to come, patients will walk through doors to receive compassionate care that, stated simply, Lani helped build.

"There are times when people pass through our lives and provide us joy, kindness, and memories to make us smile," Chrissi Maguire wrote, when she learned that Lani had passed away. "Lani had a purpose to her step, and it represented who she was and how full of life, her deep dedication to our organization, and the love for her friends."

On a personal level, Lani befriended and brightened everyone she met, sharing her passions: good food, books, music, and television series; enjoying the outdoors; and helping ensure the health and well-being of animals. She brought phenomenal energy as a volunteer to several nonprofit organizations, including the Hub of Bar Harbor, the Down East AIDS Network, and the Bangor Humane Society, where she proudly served as President from 2016-2018. Her "fur kids," Henry and Willow, were much loved companions.

Fiscal Year 2021 Patient Care Statistics



554 Employees, 92 of whom are nurses



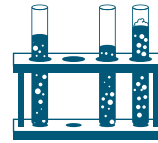
62,381 Outpatient health center visits



4,560 Visits to the Emergency Room



860 Discharges



132,929 Lab tests



12,117 Images taken
Radiology, CT Scan, Nuclear Medicine, Ultrasound, MRI



3,698 Mammograms



51 Births



1,620 Total surgeries



69 Volunteers
with a total of 2,467 volunteer hours



137 Swing bed admissions
Swing bed patient days: 1,514
Swing bed average stay: 11.05



675 Acute care admissions
Acute care patient days: 2,337
Acute care average stay: 3.46

Summary of Revenues and Expenses

Including Health Centers and Birch Bay Retirement Village
Year ending April 30, 2021

Total Revenues:	\$84,535,321
Billed for Service:	\$110,929,480
Portion of billing not received due to Medicare, Medicaid, private insurance reimbursement rates, and charity care:	\$42,019,976
Other and Non-Operating Revenues:	\$15,625,817
Other Non-Operating results	\$(125,948)
Total Operating Expense:	\$73,998,820
(salaries, supplies, interest, depreciation costs)	
Total Gain:	\$10,410,553

Financial Highlights

The MDI Hospital Organization provided **554 jobs**

and maintained a payroll of **\$37,754,442**

Total capital expenditures: **\$5,287,495**
includes all equipment and projects completed or in progress for the year

Free and Uncompensated Care: **\$5,008,301**

Unrestricted and restricted gifts received by the MDI Hospital Organization: **\$2,715,842**

Leadership Excellence Award:

Arthur J. Blank, President/CEO 1999-2020

Leadership requires vision, determination, and steadfastness. As President/CEO from 1999-2020, Arthur J. Blank embodied these qualities as he led MDI Hospital through a period of unprecedented growth and change.

Art guided our transition to a critical access hospital: a federal designation that helps keep essential services in rural communities, particularly 24/7 emergency care. With this framework established, MDI Hospital incorporated nine community health centers, including the Island's first full-service behavioral health center and its first nonprofit dental center. Collectively, these changes symbolize the Hospital's commitment to serve as our community's medical home, where wellness outcomes are improved through a team-based approach and comprehensive, patient-centered care.

Art launched successful capital campaigns for a variety of capital improvements and programmatic initiatives, including renovation of MDI Hospital's inpatient and obstetrical units in 2007, construction of the Lisa Stewart Women's Health Center in 2014, and acquisition of a new state-of-the-art emergency generator in 2018.

On Art's watch, we established a state-of-the-art Breast Health Center, recognized as a Breast Center of Excellence by the American College of Radiology. Art's leadership also brought Birch Bay Retirement Village to our Island: a vibrant enclave of cottages and apartments for people seeking independent living options, as well as assisted living and residential care. Birch Bay's specialized memory care program, providing support for residents with Alzheimer's disease and dementia, is the only program of its kind in Downeast Maine.

Art reached beyond our region, too, collaborating with the nonprofit sector to uplift healthcare in this rural state. In countless meetings, through durable partnerships, Art helped shape policy, share resources, and craft new approaches to the challenges of keeping Maine's people healthy, striving to keep our state's hospitals competitive and responsive.



Faced with the prospect of staff shortages as older physicians neared retirement, Art established a groundbreaking teaching program with Penn Medicine, bringing residents to our Island for two-week residencies in rural healthcare. Ten years on, that initial collaborative has led to innovative internship programs with Tufts University School of Medicine, University of New England, Brown University, Maine Medical Center, College of the Atlantic, and The Jackson Laboratory, among others. These interactions with the next generation of healthcare providers are preparing them for the challenges and rewards of rural medical practice.

As a leader, Art made MDI Hospital a leader, too. In 2016, MDI Hospital was named Trauma System Hospital of the Year by Maine Emergency Medical Services—a major honor, demonstrating our Emergency Department's growth and progress. Although Art retired from MDI Hospital on December 31, 2020, the initiatives he presided over during his two decades as President/CEO will impact our community's health and well-being at every stage of life, for decades to come.

A Year of Resilience

“Hope lies in dreams, in imagination, and in the courage of those who dare to make dreams into reality.”

—Jonas Salk, American virologist and medical researcher who developed one of the first successful polio vaccines made public in 1955

On March 11, 2020, the novel coronavirus disease, COVID-19, was declared a pandemic by the World Health Organization. On March 13, the United States declared a national emergency concerning the COVID-19 outbreak—and Mount Desert Island Hospital tested our first patient for COVID-19.

Overnight, everything changed. But the one thing that remained true is the resilience of our Mount Desert Island community. Together, while apart, we united to face the pandemic with courage, and to dream of the new dawn to come.

In the early days of the pandemic, leaders at Healthy Acadia, The Jackson Laboratory, the MDI Biological Laboratory, and the College of the Atlantic came together with the hospital to strategize on how to best prepare for and respond to this emergency, leading to the formation of the Downeast COVID-19 Task Force. Together with key partners including town and chamber of commerce leaders, local legislators, small business owners, non-profits, the Mount Desert Regional School System, and Acadia National Park, plans were being enacted to protect and care for our cherished Island community, especially during the typically busy summer season.

In May 2020, MDI Hospital’s COVID-19 Preparedness Fund was established to help meet the Hospital’s evolving needs while maintaining the quality of care that is our hallmark. With phenomenal support from our community to the COVID-19 Preparedness Fund and other COVID-19 related efforts, MDI Hospital was able to invest significant resources to help keep our community safe and prepared. This included:

- ◆ Temporarily expanding our licensed bed capacity;
- ◆ Establishing a dedicated respiratory clinic and central access point for symptomatic testing;
- ◆ Offering outpatient COVID-19 testing seven days a week;
- ◆ Increasing telehealth services offerings available for our patients;
- ◆ Mandating enhanced cleaning, safety, and screening procedures at all MDI Hospital facilities, including Birch Bay Retirement Village;
- ◆ Investing in new lab equipment and services to decrease testing turnaround time;
- ◆ Partnering with the Downeast COVID-19 Task Force to mitigate the devastating effects of COVID-19, including a three-part approach: masking, public education, and testing.

In July 2020, MDI Hospital and the Task Force embarked on a pilot program to conduct asymptomatic COVID-19 testing of employees from 40 businesses across the Mount Desert Island region, including restaurants, hotels, retail shops, and others. This sentinel testing program was designed to recognize any potential outbreaks in our community before significant spread occurred.

Simultaneously, an ambitious medical-grade mask distribution project began Island-wide, with health educators from MDI Hospital being available to meet, socially-distanced, with business owners to help them understand how to best protect their staff and clientele. To date, over 70,000 masks have been distributed.

In August 2020, MDI Hospital began a series of virtual COVID-19 Town Halls to educate the community about the latest evidence and research concerning the pandemic, as well as to answer pressing questions. Frequent panelists in the Town Halls included MDI Hospital's medical professionals leading our response to the pandemic: Trevor Casey, PharmD, Julian Kuffler, MD, MPH, J.R. Krevans, Jr., MD, and Kate Worcester, PA-C, as well as hospital leadership. Over the course of seven Town Halls, over 1,000 community members participated and learned about topics ranging from the basic biology of the virus and protective measures needed, to mental health wellness and travel precautions during the holiday season.

By fall 2020, MDI Hospital began a second asymptomatic testing program with the Mount Desert Regional School System to help support the safer reopening of our Island's schools, with generous support from Bar Harbor Bank & Trust and the Rural Health Hospital Program. Beginning in November 2020, 500 staff members were tested initially to establish a baseline and detect any existing cases, followed by weekly sentinel testing of staff in pre-established cohorts continuing through June 2021. Remarkably, out of over 1,400 tests conducted, both asymptomatic testing programs yielded only one positive result.

In December 2020, one year after the first cases of COVID-19 were detected, a light after the long, dark tunnel emerged: MDI Hospital received its first, small shipment of the Moderna vaccine and began vaccinating our frontline healthcare workers. On January 1, 2021, Chrissi Maguire took the helm as MDI Hospital's President and CEO after Arthur J. Blank's retirement following an outstanding two decades of leadership.

By mid-January 2021, we began conducting our first mass vaccination clinics at the Bar Harbor Regency. With the aid of credentialed volunteers—selfless doctors and nurses who came out of retirement to help with these efforts—we began vaccinating those most vulnerable to the disease with our initially limited supply of doses. As shipments increased and more people were within the vaccination guidelines, we broadened our reach, leading to an over 95% vaccination rate on Mount Desert Island by summer 2021.

As the summer began, hope was on the horizon and life appeared to be returning to normal. And yet while visitors to our Island community are at an all-time high, more contagious variants have begun to spread rapidly across the nation. Now more than ever, our community's courageousness, resilience, and generosity in the face of so much uncertainty must continue to carry us through the next phase of the pandemic.

From testing and mask distribution to our incredibly successful vaccination program, our Island's relative safety and success during this unprecedented time would not have been possible without the support of our dedicated and generous donors. MDI Hospital and our caregivers would not be here today without you, our beloved Mount Desert Island community.

MDI Hospital is fully committed to being here for our community, through thick and thin, ensuring that your caregivers are always able to lead the way to a brighter, healthier tomorrow. Our mitigation efforts against COVID-19 continue as we remain vigilant and prepared for potential outbreaks. Although there is not yet a definitive end to the pandemic in sight, there is hope—because together, we are stronger and ready to face whatever comes our way, now and into the future.



MDIHEROES
— FUND —

Since March 2020, the Mount Desert Island community has united together to mitigate the effects of coronavirus pandemic on our beloved Island community.

In honor of you—our amazing community that is filled with heroes at every turn—in July 2021, we renamed our annual fund as the MDIHeroes Fund.

Because when you donate to support MDI Hospital's lifesaving work, you become our hero. Thank you!



MDI Regional School System staff Kate Hall, Eliza McGarr, Megan Rowell, Kathy Colbeth, and Michelle Gurtler received their COVID-19 vaccines from MDI Hospital at the Bar Harbor Regency's Stone House on a beautiful day.



10 Wayman Lane • PO Box 8 • Bar Harbor, Maine 04609 • 207.288.5081 • www.mdihospital.org

BIRCH BAY RETIREMENT VILLAGE
25 Village Inn Road
Bar Harbor | 288.8014

BREAST HEALTH CENTER AT MDI HOSPITAL
10 Wayman Lane
Bar Harbor | 288.8435

CADILLAC FAMILY PRACTICE
322 Main Street
Bar Harbor | 288.5119

COMMUNITY DENTAL CENTER
4 Community Lane
Southwest Harbor | 244.2888

COMMUNITY HEALTH CENTER
16 Community Lane
Southwest Harbor | 244.5630

COOPER GILMORE HEALTH CENTER
17 Hancock Street
Bar Harbor | 288.5024

LISA STEWART WOMEN'S HEALTH CENTER
330 Main Street
Bar Harbor | 288.8100

MDI BEHAVIORAL HEALTH CENTER
322 Main Street
Bar Harbor | 288.8604

MDI GENERAL SURGERY
17 Hancock Street
Bar Harbor | 801.5300

MDI HOSPITAL MEDICAL IMAGING
10 Wayman Lane
Bar Harbor | 288.5081

MDI ORTHOPEDICS
10 Wayman Lane
Bar Harbor | 288.0242

MDI PHYSICAL THERAPY
10 Wayman Lane
Bar Harbor | 288.5081, ext. 1354

16 Community Lane
Southwest Harbor | 244.5630
394 Bar Harbor Road
Trenton | 667.5899, Ext. 6120

MDI UROLOGY
10 Wayman Lane
Bar Harbor | 288.0242

NORTHEAST HARBOR CLINIC
Planned Reopening 2022
(seasonal) Kimball Road
Northeast Harbor | 276.3331

DON AND BETH STRAUS PROGRAM
25 Village Inn Road
Bar Harbor | 288.8014

TRENTON HEALTH CENTER
394 Bar Harbor Road
Trenton | 667.5899

WEEKEND CARE CLINIC
17 Hancock Street
Bar Harbor | 801.5077