



Mount Desert  
Island Hospital

*2023 IMPACT REPORT*

# A Letter from our President/CEO

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MDI Hospital is grateful to be part of a profoundly caring community. From our caregivers to our patients, along with everyone who lives, works, and visits in this region, we share the vision of better health and well-being for all. Together, in partnership with our dedicated donors and friends, we are carrying that vision forward...today and into the future.

In this report, you'll read about Jeff Dobbs, who received urgent and responsive emergency care when every minute counted. MDI Hospital is a lifesaving organization for patients like him and countless others. We stand ready to care for patients like Jeff because of our community's exceptional generosity and steadfast support.

When you give to MDI Hospital, you save lives. New lives are born close to home. Injuries are healed. Surgeries are performed. And treatments offer hope and ease illnesses. Your impact is mission-critical for MDI Hospital, woven into every story in this report.

You help sustain MDI Hospital's centers of excellence, including Emergency Care, Medical Imaging, Medical Education, and our network of Primary Care clinics so we can address our community's most significant health needs and keep MDI Hospital at the forefront of medicine.

Serving our community and our mission means our doors are open to all, and the healthcare we deliver is of the highest quality...because of you. Thank you!

*Christina Maguire*

Chrissi Maguire  
President/CEO



## From Our Board Chair

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This past year, as we've continued to address our community's healthcare needs, MDI Hospital has begun building on a long legacy of progress and innovation, actively planning for a bolder, brighter future. In vital partnership with our dedicated Board, staff members, and our community of supporters, we will upgrade, expand, and modernize our campus to advance the health and well-being of all we serve. This includes a renovated and expanded Emergency Department and restructured Surgical Suites to increase capacity and comfort.

We will recruit the next generation of care providers to a world-class environment, where personalized, expert care is delivered with warmth and compassion. We will increase our access and visibility, including a beautiful new front entrance on Bar Harbor's Main Street. And, we will meet urgent needs head-on, in areas like behavioral health, obstetrics, primary care, integrative medicine, and well-care.

Our efforts in the next several years will strengthen the health of our community for decades to come, building on the legacy of our past and the promise of our future.

It's been my honor to serve as Chair of MDI Hospital's Board of Trustees and to help guide this significant period of growth and change for our organization. In September, I will be succeeded in this role by Martha Thompson Wagner, Ph.D., who has been a dedicated and active Board member at MDI Hospital since 2015.

Martha is a psychologist with degrees from Emory University and the University of Maryland. A resident of Mount Desert, she has a distinguished background in healthcare, health education, and public service in Georgia and Maine. I greatly look forward to working with her as MDI Hospital's Board Chair.

As we experience this changing of the guard, I am most grateful to you and all of our community members for continuing to support our extraordinary hospital.

With gratitude,

Patricia Hand, PhD

*Board Chair, MDI Hospital Board of Trustees*

# *MDI Hospital's Mission & Vision*

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*Vicky Eaton, RN and Ellen DaCorte, RN care for a newborn in the Obstetrics Department*

## *Mission Statement*

To provide compassionate care and strengthen the health of our community by embracing tomorrow's methods and respecting time-honored values.

## *Vision Statement*

To be our community's medical home by pursuing innovative models throughout the continuum of care. Our integrated system will be the standard by which others are measured.



# 2023 Nursing Excellence Award Recipients



Left to Right: Ellen Dacorte, RN; Sam Foss, DNP, MSN, MBA, RN, FACHE, NE-BC, Vice President of Nursing & Chief Nursing Officer; Neely Adams, RN; Chrissi Maguire, President/CEO; Holly Doyle, RN  
Not pictured: Katie Ray, RN

**“Excellence in nursing is at the forefront of our mission, to provide critical access to quality care. This level of care goes beyond medical practice, it means leading with kindness and compassion.”**

**–Chrissi Maguire, MDI Hospital President/CEO**

Established in 2019 by Dr. Leung Lee in memory of his wife, the Ursula E.J. Lee & Dr. Leung Lee Award for Nursing Excellence honors the compassionate, loving care Ursula received from her nurses at MDI Hospital. The award is given to four nurses each year who demonstrate clinical excellence and a commitment to compassionate care in their nursing practice.

Congratulations to the 2023 winners of the Ursula E.J. Lee & Dr. Leung Lee Memorial Award for Nursing Excellence: Ellen Dacorte, RN, Katie Ray, RN, Neely Adams, RN, and Holly Doyle, RN!



# Fiscal Year 2023 Highlights



The Annual UPenn Continuing Medical Education Conference was held this spring, drawing healthcare professionals from the region and beyond to learn from the Hospital of the University of Pennsylvania team. This year's conference focused on trauma including scenarios of blunt trauma, head trauma, domestic violence, and the psychological aspects of trauma.



The Community Dental Center has significantly upgraded their dental services by acquiring a Fastscan.io Intraoral Scanner: a lightweight, slender, wand-shaped device which captures direct optical impressions of a patient's oral cavity by painlessly projecting a light source onto the area to be scanned. This advance was made possible by a grant from the Northeast Delta Dental Foundation. Medical Imaging also upgraded their CT Scanner with state-of-the-art technology.



The Business Friends Society of MDI Hospital is a group of more than 75 local and regional businesses who support MDI Hospital with an annual gift, and through sponsorship of our annual events. MDI Hospital is grateful for Business Friends who engage with us in this way; it is through community engagement and support that we are able to carry out our mission of delivering quality care close to home.



# Fiscal Year 2023 Highlights



The Kogod Center for Medical Education broke ground this year, with construction set to be completed in early 2024. This donor-funded, state-of-the-art facility will be complete with dining, meeting, and living space for medical education students and residents.



The Mount Desert Island Behavioral Health Center participated in a broad-based community outreach effort to raise awareness around mental health and well-being for all ages, with special attention to 12-20-year-olds, an increasingly vulnerable age range in our region.



The Northeast Harbor Clinic opened last summer after extensive renovations, and was celebrated with a ribbon cutting. This clinic offers year-round primary care and is open three and a half days a week.



Mount Desert Island Hospital Emergency Department was named a 2022 Human Experience (HX) Guardian of Excellence Award® winner by Press Ganey, the global leader in healthcare experience solutions and services. As a winner of this award, MDI Hospital Emergency Department is in the top 5% of healthcare providers in delivering patient experience in the last year.

# Every Minute Counts: How a Caring Community Saved Jeff Dobbs' Life

The holiday season was just beginning as Karen Sharpe and her mother, Eddy Nichols, sat together at her kitchen counter in Bar Harbor, writing Christmas cards. Karen's husband Jeff Dobbs was sitting alongside on a stool. Suddenly, Karen's mother heard what she thought was an explosion...but was, in fact, Jeff falling to the floor. "He's a big guy," Eddy recalls, "and as he hit the floor, the whole house shook. I was terrified." Jeff was working on an e-mail, and he just went down, Karen explains. "For whatever reason, I didn't panic. My mother said call 911, so I did."

These were the first intense moments of a multilayered, tightly coordinated medical effort that saved Jeff's life. Responders were on the scene within minutes, but be-

fore they arrived, Karen bravely undertook CPR. Bar Harbor police officer Doug Brundrett was the first on the scene, and he and Karen continued CPR together. The EMS team was next to arrive, moving furniture out of the way and applying a LUCAS chest compressor. Volunteer firefighter Matt Horton and family friend Renee Graves had heard the scanner announcement and rushed to the house to assist.

Dr. Nate Donaldson, the attending physician in MDI Hospital's Emergency Department that day, had already assembled a team that was anxiously awaiting Jeff's arrival. "EMS paramedics picked him up and they were able to return Jeff to spontaneous circulation. In the ED, we were able to intubate him and eventual-



Grateful patients, Jeff Dobbs and Karen Sharpe, visit with the Bar Harbor Fire Department Emergency Medical Services crew who responded within minutes after Jeff suffered a heart attack at home in November 2022





*Jeff Dobbs pictured with caregiver Sarah McEachern, RN during a Cardiac Rehab appointment*

ly got him stabilized,” he explains. The MDI Hospital team then worked quickly to ensure a well-coordinated transfer to Northern Light Eastern Maine Medical Center. “From the moment he arrived to the moment he was transferred by Life Flight was a true example of how our outstanding ED works together to give the best quality of care to our patients,” says Vicky Eaton, RN, ED Nursing Supervisor.

Jeff’s recollection of events after his heart attack begins a couple of months after his extended hospitalization. “My wife had a very difficult time because they gave me no chance for survival. And, boy, am I glad I showed them up on that one.” He remembers being challenged by intubation protocols, four-hour checks, blood tests, and intense medications.

Jeff was released from Northern Light EMMC in mid-winter and began his long recovery process at MDI Hospital. Sarah MacEachern, RN, is his Cardiac Re-

habilitation provider. “He was a little concerned about how much he’d be able to do, so we just take it slow... the first time he was able, we did 5 minutes on the treadmill and that was exhausting, so we did a couple of other seated exercises at the time. You just have to take it step by step.” Jeff’s strong recovery is even more remarkable considering his other chronic conditions: he receives dialysis three times a week, has Type 2 diabetes, and is a cancer survivor.

Jeff’s story clearly illustrates how MDI Hospital and our supporting community are interlocked, looking out for each other. Every caregiver who assisted Jeff knew him well: as a Town Councilor and as a longtime film documentarian who has captured the Island’s way of life for countless viewers on PBS and elsewhere. Karen Sharpe, too, has been an Island resident for decades and is beloved by many—including Dr. Donaldson’s daughter—as a caring schoolteacher.



*Jeff Dobbs and Karen Sharpe of Bar Harbor share a moment atop Mount Washington following Jeff's hospitalization for heart failure. They credit MDI Hospital for saving Jeff's life*

Jeff first moved to MDI as a boy in 1955. He has vivid memories of past visits to the hospital for childhood ills like tonsillitis, not to mention his more recent health concerns.

Vicky fondly remembers Jeff's return to Island life in February. "The first time I saw him it was very difficult to hold back tears. I think I speak for many in healthcare who often don't get to see folks when they have recovered from a traumatic event. In this case, it's a true reminder of why I am a nurse."

Both Jeff and Karen credit the coordinated community efforts of his MDI Hospital caregivers, local EMS, and Northern Light EMMC for helping him beat the odds. "This may sound strange," Karen summarizes, "but it just feels like time could never have felt so wonderful if it hadn't been for the fact that I almost lost Jeff. It's like we have a second part of our lives. We are both overjoyed to be able to look forward to what's ahead of us."

**"I will never take MDI Hospital for granted again."**

**–Jeff Dobbs**



# 2023 Business Partner of the Year

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## Kim Swan

Kim Swan of The Swan Agency and Swan Hospitality Group has exemplified what it means to be a business partner in the past year. Her passion for creative and collaborative ways to work with MDI Hospital is endless, as she truly embodies the community spirit of MDI. As the founder and creative director of the Bar Harbor Designer Showhouse, Kim named MDI Hospital as the beneficiary of the 2023 event at the Mansion on Hamilton Hill (pictured), which raised nearly \$70,000 for MDI Hospital through ticket sales, ad sponsorships, and donations. For this stellar Showhouse, Kim collaborated with a roster of renowned designers, fine artists, landscapers, contractors, suppliers, and media partner, Decor Maine. Hundreds of ticketholders toured through the Mansion and made purchases of artworks, furnishings, and souvenirs, with all proceeds benefiting MDI Hospital. Her support of MDI Hospital extends beyond the Designer Showhouse; she continued her advocacy at the 4th Annual Benefit Dinner on Little Cranberry Island and through The Swan Agency's Sharing Our Success initiative which gives her clients the opportunity to support a local non-profit by making a gift on their behalf.



# 2023 Healthcare Partner of the Year



*Caroline Bloss, Healthy Acadia; Julian P. Kuffler, MD, MPH; Jennica Piecuch, MDI Behavioral Health; and John Lennon, Deputy Chief Bar Harbor Fire Department*

## MDI Opiate Task Force

The MDI Opiate Task Force, led by Bar Harbor Fire Department Deputy Chief John Lennon, has held several free, public Narcan training sessions in the last year in response to the growing opioid crisis that Maine is experiencing. These training sessions teach individuals the signs of an overdose and how to use the lifesaving drug. In support of this work, Bar Harbor Fire Department became a registered tier-two naloxone distributor in October of 2022; since then, the group has distributed over 300 doses of naloxone to community members who can then use it to save a life in the event of an overdose. This award is in recognition of their first-hand, boots on the ground approach to this growing behavioral health need on MDI, and the dedication of its members to the safety of those battling addiction.



# 2023 Community Partner of the Year

## Bar Harbor (MDI) Rotary Club

The Bar Harbor (MDI) Rotary Club has been a steadfast organization in our community, comprised of dedicated individuals who come together to support the people of MDI. This past year, this group of volunteers decided to support MDI Hospital at their Annual Mini Golf Challenge at Pirate's Cove, raising over \$5,000 for MDI Hospital's Oncology Department and Island Infusion Center. Not only were the funds raised an incredible contribution that will make a difference to those battling cancer on MDI, the event itself showcased the best of the people in our community. The large turnout brought locals, their families, businesses, and visitors together to support the cause in a day full of fun and laughter.



*Right Two Photos: Current members of the Bar Harbor (MDI) Rotary Club*

*Below: A family enjoys the Rotary's Annual Mini Golf Challenge at Pirate's Cove*





# 2023 Employees of the Year



## Hong Liu

The Mount Desert Island Hospital Employee of the Year is Hong Liu, Ultra-sound Supervisor in MDI Hospital's Medical Imaging Department. Her gift to our community is that she brings knowledge from her extensive training into her daily practice. For Hong, patient care and comfort comes first, and because of that, she shines at MDIH and in the community.



## Laurie Johnson

The Birch Bay Retirement Village Employee of the Year is Laurie Johnson, Resident Care Manager at Birch Bay Retirement Village. Laurie has shown all of us that she is incredibly compassionate and trustworthy and works hard for her patients each and every day. Laurie always gives 100 percent to her residents, family members, coworkers, and to Birch Bay Retirement Village.





# 2023 Volunteers of the Year



Mount Desert  
Island Hospital

## Thomas J. Murdy

Thomas J. Murdy, a volunteer in MDI Hospital's Emergency Department, embodies the spirit of volunteerism. This past year he graciously gave 213.75 hours of his time and energy to assisting our Emergency Department staff, our patients, and their families. Those who were able to work with Thomas expressed that he is "a gracious, intelligent, and kind man who is destined to make a difference in the world." Thomas departed MDI Hospital this summer, as he is set to start medical school at Tufts University in the fall.



## Nikki Burtis

Nikki has been an incredible volunteer, spending time with the individuals living in Safe Harbor Memory Care. Each visit, she finds those residents most in need of socialization and company, and she sits and talks with them. Over time, she has changed and added to her routine to improve the resident experience with new elements to her visits, such as knitting, reminiscent activities, and more.

As a cellist, she also reached out to our Music Therapy Department, and on occasion, she arranges to bring her cello in to join the Music Therapy evening group on Safe Harbor and play for the residents.

Nikki is an incredibly compassionate and reliable volunteer, who has employed all the core values of Birch Bay Retirement Village in her interactions with staff and residents.



# Providers

## ACTIVE MEDICAL STAFF

Mark O. Brown, MD  
Sveva V. Brown, MD  
Bartholomew R. Clayton, MD  
Stuart L. Davidson, MD  
Nathan G. Donaldson, DO  
Joseph W. Dougherty, MD  
Scott D. Dufresne, MD  
Damian M. Flowers, MD  
Katherine L. Gassman, DO  
Peter R. Goebel, MD  
Timber H. Gorman, MD  
Tanya A. Hanke, DO  
Casey S. Hanson, MD  
Charles E. Hendricks, MD  
Mark A. Kandutsch, MD  
Julius R. Krevans, MD  
Julian P. Kuffler, MD  
Alexander Kulczycki, MD  
Elizabeth Laverack, MD  
Lauren V. Manning, MD  
Laura Marlowe-Flanagan, DO  
Natasha Neal, DO  
Rodney T. Ono, MD  
Peter J. Ossanna, MD  
Gabriel J. Plourde, MD  
Surapaneni P. Ramanadha Rao, MD  
George Shafranov, MD  
David L. Sugarman, MD  
Rebekah J. Villarreal, MD  
Julian J. Weinstein, DO  
Robert D. Weiss, MD  
Peter H. Witham, MD  
Patricia L. Wyshak, MD

## HONORARY MEDICAL STAFF

G. Madison Cravey, MD  
Winston G. Stewart, MD  
Llewellyn W. Cooper, MD<sup>†</sup>  
Bernhoff A. Dahl, MD  
George O. Chase, MD  
Leo H. Seigel, MD  
Terence O'Callaghan, MD  
Barry Serpell, MD  
Fred M. Wlodarski, MD  
Edward David, MD  
Ormond L. Haynes, MD<sup>†</sup>  
Robert Malvesta, MD  
William C. Bromley, MD

## EMERITUS MEDICAL STAFF

Brian J. Caine, MD  
Edward B. Gilmore, MD<sup>†</sup>  
Kathleen M. Kotas, MD

## LOCUM TENENS

Mercedes L. Ang, MD  
Jolita Auguste, MD  
Kelley D. Babcock, MD  
John Paul E. Craford, MD  
Tyson D. Hale, MD  
Alexis C. Lawrence, MD  
Michael J. Mason, MD  
Eric W. Maughan, MD  
Audrey R. Newell, MD  
Grace L. Price, MD  
Petr. Smejkal, MD  
Cecily J. Swinburne, MD  
John L. Urbanek, DO

## FULL ALLIED HEALTH PROFESSIONAL STAFF

Brenda J. Beckett, PA-C  
William C. Byer, CRNA  
Katherine L. Lawson, FNP  
Gordon D. Murphy, PA-C  
Sarah E. Pasquine, PA-C

## ALLIED HEALTH PROFESSIONAL STAFF

Lynne M. Assaf, LCSW  
Katelynn E. Badger, CRNA  
Johannes J. Bartley, CRNA  
Maddrey A. Coover, FNP  
Linda T. Crowell, FNP  
Alice C. Dastrup, CRNA  
Angela S. Del Vecchio, FNP  
Ann M. Dundon, PA-C  
Lea Elliott, L-Ac  
Audrey L. Farley, PMH-NP  
Thomas J. Giannaccini, CRNA  
Christopher S. Good, PA-C  
Lisa, O. Grant, FNP  
Bettina I. Herrick, FNP  
Stephen A. Koscherak, PhD  
Rosamond Kreilkamp, LCSW  
Tiana J. Larson, CNM  
Paula K. Lavigne, CRNA  
Barbara F. Logue, FNP  
Melissa K. Lower, FNP  
Leonard Lyakhovich, RNFA  
William G. Mahan, PA-C  
Kimberly A. Marshall, DNP  
Kathleen Mulrenin, PhD  
Shannon M. Murray, CRNA  
Linda S. Napier, FNP  
Suzanne B. Norgang, CNM  
Nicole, R. Randall, LCSW  
Charles E. Reimers, PA-C  
Anna M. Sawyer, LCSW  
Rachael F. Sharp, CRNA  
Everett J. Steinbarger, PA-C  
Sarah A. Tewhey, L-Ac  
Taylor L. Trombley, FNP  
Alisa M. Vroman, CRNA  
Katie E. Walton, LCPC-C  
Laurie A. Wellman, LCSW  
Robin K. Williams, PA-C  
Kate B. Worcester, PA-C  
Thomas, I. Young, FNP

## COURTESY

Andres Abreu, MD  
Robert T. Baril, DO  
David A. Branch, MD  
Philip L. Brooks, MD  
Maureen Charette, MD  
Charles A. Crans, MD  
Matthew R. Daul, MD  
Mary E. Dudzik, MD  
Keith W. Fleming, MD  
Vanessa C. Little, DO  
Billy W. Mahaney, MD  
Jane A. Ogembo, DDS  
Yelena A. Patsiornik, MD  
Jorge F. Peacher, MD  
Michelle C. Perkins, MD  
Jens Rueter, MD  
Christina R. Seed, DO  
Nicholas S. Vachon, DPM

## CONSULTING

Mercedes L. Ang, MD  
Jolita Auguste, MD  
Kelley D. Babcock, MD  
John Paul E. Craford, MD  
Tyson D. Hale, MD  
Alexis C. Lawrence, MD  
Michael J. Mason, MD  
Eric W. Maughan, MD  
Audrey R. Newell, MD  
Grace L. Price, MD  
Petr Smejkal, MD  
Cecily J. Swinburne, MD  
John L. Urbanek, DO

## TELEMEDICINE

Dolapo O. Abiodun, PMH-NP  
Tiny E. Adams, PMH-NP  
Helen O. Ajala, PMH-NP  
Mark R. Allen, MD  
Matthew C. Allison, MD  
Vijay A. Amarendran, MD  
Joshua M. Ball, MD  
Melissa M. Bartel, MD  
Dean. Batten, MD  
Marcia C. Bean, PMH-NP  
Donn K. Beeson, MD  
Edward J. Bilotti, MD  
Warren B. Black, PMH-NP  
Michael F. Bloss, MD  
Maged W. Botros, MD  
Kati L. Boucher, PMH-NP  
Jonathan Breslau, MD  
Brian H. Breslaw, MD  
Karen S. Caldemeyer, MD  
John J. Campbell, III, MD  
Robin K. Caron, DO  
Beth J. Cato, PMH-NP  
Michelle Chamberland, PMH-NP  
John K. Chang, MD  
Delphia M. Clarke, MD  
Billie Jo Cole, PMH-NP  
Jeffrey C. Cole, PMH-NP  
Clarence C. Coleman, MD  
Deborah J. Conway, MD  
Shannon E. Cook, PMH-NP  
Michael J. Cooney, MD  
Lyndsay M. Day, PMH-NP  
Dennis DeJessus, MD  
Raghib J. Dennis, PMH-NP  
Nicholas A. Dickson, DO  
Jason M. Dobrovolny, PMH-NP  
Sarah C. Eden, PMH-NP  
Steven B. Edson, MD  
Crystle L. Eldridge, PMH-NP  
Daniel W. Eurman, MD  
Amy M. Federico, DO  
Jennifer L. Ferguson, PMH-NP  
John W. Fox, MD  
Kevin C. Frame, MD  
Colleen A. Gilley, PMH-NP  
Britta M. Gooding, MD  
James F. Grindle, PMH-NP  
Jennifer S. Gutierrez, MD  
Robin M. Gwaltney, MD  
Tiki L. Hansen, PMH-NP  
Jeffrey L. Hare, MD  
Beth A. Hayden, PMH-NP  
Adam R. Hecht, MD  
Laura E. Hendricks, PMH-NP  
Charles S. Henry, MD  
Jesse M. Higgins, PMH-NP  
Meghan J. Higley, MD  
Joseph D. Horner, DO  
Mary W. Huff, MD  
Jason D. Hughes, MD  
Lisa M. Jacobs, PMH-NP  
Adam O. Jenrola, PMH-NP  
Joye M. Jewell-Hill, PMH-NP  
Lawrence W. Kaler, MD  
Krishnan. Kartha, MD  
Vanessa A. Katon, DO  
MaryAnn Keep, PMH-NP  
Scott R. Kerns, MD  
Faraz A. Khan, MD  
Eugene T. Kim, MD  
Jennifer. Kim, MD  
Jerome B. Klein, MD  
Luke A. Krystosek, MD  
Kedar Kulkarni, MD  
Stephanie R. La Chance, PMH-NP  
Lori T. Lalime, PMH-NP  
Tasha M. Lary, PMH-NP  
Rebecca F. Marshall, PMH-NP  
Barbara McCorvey, MD  
Kevin M. McDonnell, MD  
Lewis Mehl-Madrona, MD  
Nadia Mendiola, MD  
Jason W. Mitchell, MD  
Joshua D. Morais, MD  
Snehal R. More, MD  
Amy J. Movius, MD  
John P. Mulloy, MD  
Monir M. Musavi, MD  
Joshua P. Newman, MD  
Anthony T. Ng, MD  
Michelle L. Obenauer, PMH-NP  
Chideha, M. Oluoaha, MD  
Chimindinu N. Onyekwe, PMH-NP  
Thomas C. Orsini, MD  
Justin B. Otis, MD  
Charmaine. Patel, MD  
Kirtan R. Patel, MD  
George B. Payne, MD  
Koreen K. Potts, MD  
Alan G. Pratt, MD  
Muhammad R. Puri, MD  
Daniel M. Radack, MD  
Jackie R. Rajani, MD  
Vivek R. Rajani, MD  
Carole D. Richards, PMH-NP  
Peggy A. Rouleau, MD  
Kaileen A. Runnells, PMH-NP  
Jaime K. Salvatore, DO  
Melanie H. Scharrer, MD  
Jennifer L. Scott, PMH-NP (Parks)  
Heriberto Sierra, PMH-NP  
Clifford M. Singer, MD  
Elizabeth A. Smith, PMH-NP  
Marjorie J. Smith, MD  
Katherine F. Sproul, PMH-NP  
Sandra E. St. Germain, PMH-NP  
Lisa P. St. Pierre, PMH-NP  
Wayne M. Steller, PMH-NP  
Benjamin W. Strong, MD  
Arlene Sussman, MD  
Jennifer W. Taylor, PMH-NP  
Cynthia L. Tortorelli, MD  
Ileana I. Vintila, PMH-NP  
Joseph P. Williams, MD  
Ted S. Willis, MD  
Nicholas J. Wilson, MD  
Jonathan P. Wood, MD  
Michael G. Workman, PMH-NP  
Kathleen M. Young, PMH-NP  
Claudia Zacharias, MD  
Danhong Zhao, MD, PhD

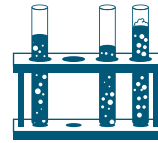
<sup>†</sup>Deceased



# Fiscal Year 2023 Patient Care Statistics



**524** Employees, 110 of whom are nurses



**122,242** Lab tests



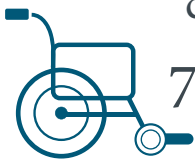
**62,581** Outpatient health center visits



**6,562** Visits to the Emergency Room



**16,013** Images taken  
Radiology, CT Scan, Nuclear Medicine, Ultrasound, MRI



**758** Discharges



**4,293** Mammograms



**66** Births



**1,508** Total surgeries



**116** Volunteers  
with a total of 2,209.75 volunteer hours



**99** Swing bed admissions  
Swing bed patient days: 836  
Swing bed average stay: 8.44



**743** Acute care admissions  
Acute care patient days: 3,279  
Acute care average stay: 4.41

## Summary of Revenues and Expenses

Including Health Centers and Birch Bay Retirement Village  
Year ending April 30, 2023

<b>Total Revenues:</b>	<b>\$85,307,596</b>
Billed for Service:	\$133,473,862
Portion of billing not received due to Medicare, Medicaid, private insurance reimbursement rates, and charity care:	\$53,357,740
Other and Non-Operating Revenues:	\$5,191,474
Other Non-Operating results	\$37,569
<b>Total Operating Expense:</b>	<b>\$88,496,576</b>
(salaries, supplies, interest, depreciation costs)	

**Total Gain/Loss:** **(\$3,151,411)**

## Financial Highlights

The MDI Hospital Organization provided  
**524 jobs**

and maintained a payroll of  
**\$44,926,068**

Free and Uncompensated Care:  
**\$323,372**

Unrestricted and restricted gifts received  
by the MDI Hospital Organization:  
**\$4,260,463**

# Leadership



*Phil Pizzola, Mike Kiers, Chrissi Maguire, and Dana Fadley at the Bar Harbor Rotary Club's Mini Golf Tournament*

## SENIOR TEAM

Chrissi Maguire  
*President/CEO*

Michelle Smith  
*Vice President of Finance/CFO*

Dana Fadley  
*SVP, Vice President of Provider and Ancillary Services*

Stuart Davidson, MD  
*Chief Medical Officer*

Sam Foss, DNP, MSN, MBA, RN, FACHE, NE-BC  
*Chief Nursing Officer*

Mark Kandutsch, MD  
*Medical Director, Physician Practices*

## DIRECTORS

Jon Bell, MSN, RN, VA-BC  
*Director of Emergency Services*

David De Haas, MT (ASCP)  
*Director of Laboratory Services*

Brenda Engelkemier, MSN, RN-BC  
*Director of Clinical Informatics*

Courtney Graham, PharmD, MBA  
*Director of Pharmacy*

Holly Gray  
*Director of Fiscal Services*

Joy Hatfield, RN  
*Operational Director, BBRV*

Oka Hutchins  
*Director of Advancement*

Mike Kiers, RN  
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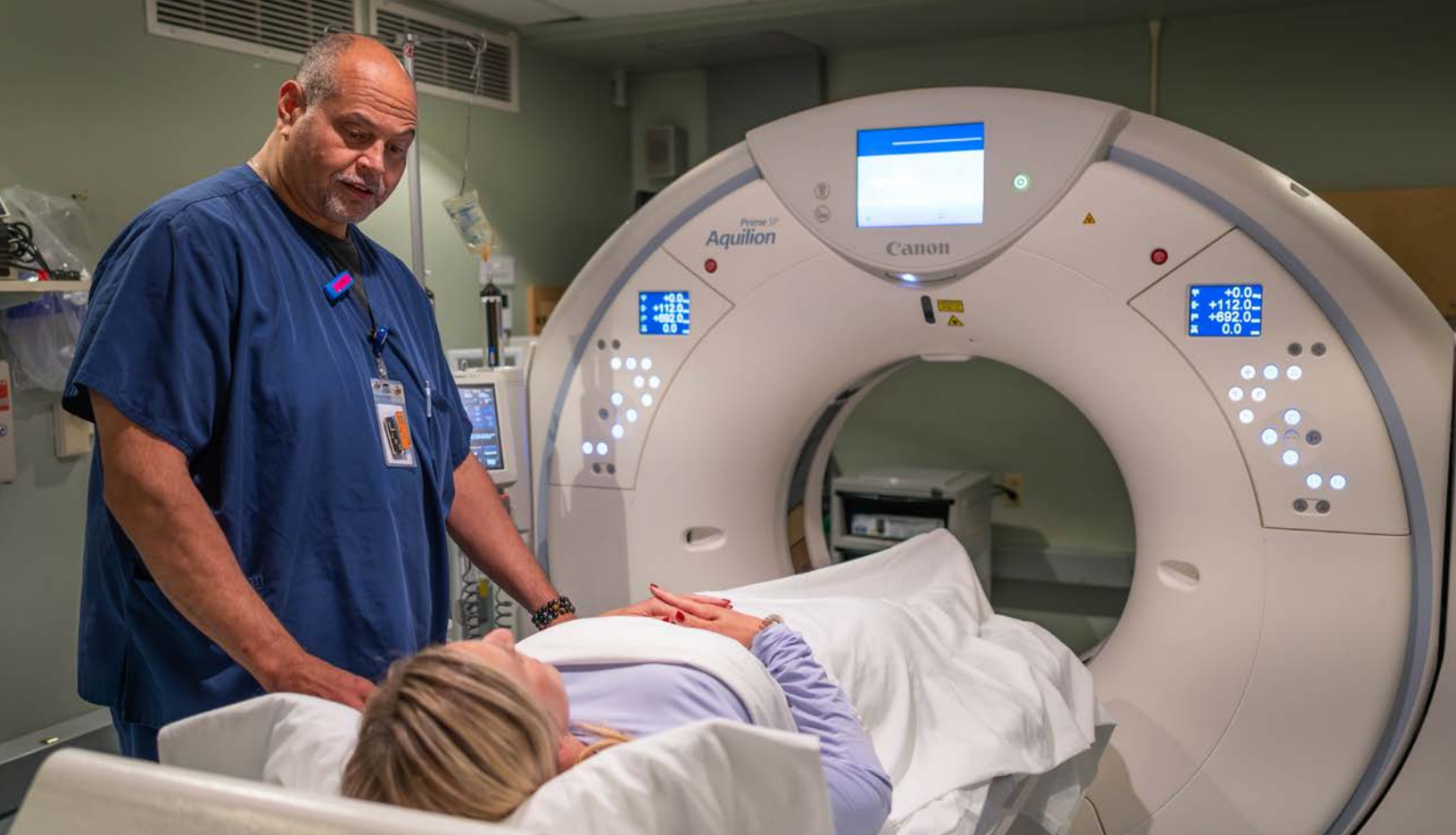
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Erwin Soule<sup>†</sup>  
Helmut Weber<sup>†</sup>

 MDI Hospital Employee

<sup>†</sup> Deceased



*Above: James Ewing, CT Technologist, prepares a patient for a CT Scan*

*Front Cover: Carol Brodeur, RN cares for a patient in the Emergency Department*



# Mount Desert Island Hospital

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